

Managing Incidents and Emergencies

The Successful FM  
ASTFM306

Knowledge

- PPE
- Regulation
- Policy
- Procedures
- Permits
- Variety
- Alarms
- Site processes
- Site infrastructure

Behaviours

- Speed
- Sensitivity
- Multitasking
- Attention to detail
- Collaboration
- Safety
- Communication
- Responsibility
- Care

Success

- Reporting
- Assessing
- Acting
- Awareness
- Correcting
- Reputation
- Leadership

Performance

- Identify
- Raise Alarm
- Comply
- Notify
- Document
- Assess
- Inform
- Make Safe
- Minimise Impact
- Modify