

**Supporting
Equality and
Diversity**

The
Successful FM
ASTFM302

Knowledge

- Causes
- Legislation
- Policies
- Systems
- Roles
- Support
- Beliefs
- Benefits
- Discrimination
- Stereotypes

Behaviours

- Communication
- Insight
- Challenge
- Empathy
- Support
- Sensitivity
- Consistency
- Professionalism
- Vigilance
- Responsiveness

Success

- Acknowledging
- Equality
- Diversity
- Rights
- Responsibilities
- Stakeholders
- Proactivity
- Discrimination
- Support

Performance

- Recognise
- Comply
- Inform
- Anticipate
- Respond
- Assist
- Balance
- Support
- Record